



Provided by:  
**Pacific ADA Center**  
555 12<sup>th</sup> Street, Ste 1030  
Oakland, CA 94607  
1-800-949-4232  
www.adapacific.org

## **DOCUMENTS AVAILABLE FROM PACIFIC ADA CENTER**

**Updated: October 21, 2010**

The following materials are available in alternate formats as indicated.

Please place requests for materials **in bulk** at least 30 days before event.

**Please Note:** All prices are subject to change. Multiple copies of free documents are subject to duplication and handling charge. Charges may also apply for large orders.

---

### **INFORMATION ABOUT PACIFIC ADA CENTER**

- Informational Flyer (Also available on disk, audiocassette, and in Large Print).
  - Newsletter (Also available on disk, Large Print, and audiocassette).
  - Documents Available List (Also available on disk, Large Print, and audiocassette).
  - DBTAC PACK: Contains all the above material.
-

## TECHNICAL ASSISTANCE MANUALS

- Americans with Disabilities Act Handbook, published by the Equal Employment Opportunity Commission and the U.S. Department of Justice. EEOC-BK-19. Also available on disk and audiocassette. (DOJ288)
- Title I: Employment -- A Technical Assistance Manual on the Employment Provisions of the ADA, EEOC. Also available on disk, Large Print, and audiocassette. (EOC190)
- Title II: Public Services -- Title II Technical Assistance Manual, Department of Justice, Civil Rights Division, Office on the Americans with Disabilities Act. Also available on disk, audiocassette, Large Print, and in Spanish. (DOJ303)
- Title II Technical Assistance Manual Supplement (1994), Department of Justice, Civil Rights Division, Office on the Americans with Disabilities Act. Also available in Large Print, on audiocassette and disk. (DOJ 309)
- Title III: Public Accommodations Operated by Private Entities -- Title III Technical Assistance Manual, Department of Justice, Civil Rights Division, Office on the Americans with Disabilities Act. Also available on disk, in Large Print, audiocassette, and in Spanish. (DOJ321)

---

## ADA and REGULATIONS

- ADA -- Public Law 101-336. Also available on disk and Large Print. 49 Pages. Also available on disk, in Large Print, and audiocassette. (DOJ293)
- Title I: Employment Regulations -- "Equal Employment Opportunity for Individuals With Disabilities," Final Rule, Equal

Employment Opportunity Commission, 29 CFR Part 1630, Federal Register Friday July 26, 1991, Part V. Also available on disk, audiocassette, and in Large Print. (EOC184)

- Title II: Government Services Regulations -- "Nondiscrimination on the Basis of Disability in State and Local Government Services", Final Rule, Dept of Justice, Office of the Attorney General, 28 CFR Part 35; Federal Register Friday July 26, 1991, Part IV. Also available on disk, Large Print, and audiocassette. (DOJ297)
- Title III: Public Services Regulations -- "Nondiscrimination on the Basis of Disability by Public Accommodations and Commercial Facilities," Dept. of Justice, 28 CFR Part 36; Code of Federal Regulations, Friday July 1, 1994 (Basic ADAAG). Also available on disk, audiocassette, and in Large Print. (DOJ316)
- Transportation Regulations -- "Transportation for Individuals With Disabilities," Final Rule, Department of Transportation, 49 CFR Parts 27, 37 and 38; Federal Register Friday September 6, 1991. Also available on disk, audiocassette, and in Large Print. (DOT746)
- Transportation Regulations Supplement -- --"Transportation for Individuals With Disabilities," Final Rule, Department of Transportation, 49 CFR Parts 37 and 38; Federal Register May 21, 1996. Also available on disk, audiocassette, and in Large Print. (DOT747)
- ATBCB 36 CFR Part 1191; ADA Accessibility Guidelines for Buildings and Facilities (ADAAG); State and Local Government Facilities; Final Rule, January 13, 1998. (Basic ADAAG amendments). Also available in Large Print and on diskette. (ACB243)
- Curb Ramps at Existing Pedestrian Walkways -- Part VI, 28 CFR Part 25, DOJ, Proposed Rule. (DOJ336)

- Federal Register, Part III, Architectural and Transportation Barriers Compliance Board (ATBCB), Americans with Disabilities Act (ADA) Accessibility Guidelines for Buildings and Facilities: Building Elements Designed for Children's Use; Final Rule, January 13, 1998. Also available in Large Print and on diskette. (ACB793)
  - ADA Accessibility Guidelines: Amendments for Building Elements Designed for Children's Use Common Questions and Answers. (ACB 1103)
  - ADA Accessibility Guidelines for Buildings and Facilities; Play Areas; Final Rule, October 2000 (ACB793). Also available on diskette, audiocassette, and in Large Print.
- 

## **ADA GENERAL**

- The Americans With Disabilities Act: Three-page summary. Also available in Large Print, audiocassette, and on disk. (NID541)
- Myths and Facts about the ADA. Also available in Large Print, audiocassette, and on disk. (DOJ440)
- A Guide to Disability Rights Laws. Provides a brief overview of eleven Federal laws that protect the rights of people with disabilities and provides information about the federal agencies to contact for more information. Also available on disk, audiocassette, and in Large Print; Spanish, Cambodian, Chinese, Hmong, Japanese, Korean, Laotian, Tagalog, Vietnamese. (DOJ403)
- ADA: Know Your Rights Returning Service Members with Disabilities. (DOJ 1201)

- Americans With Disabilities Act Statutory Deadlines, U.S. Department of Justice. Also available in Large Print, on disk, in Spanish and audiocassette. 1 Page. (DOJ483)
- Facts About Disability-Related Tax Provisions, Equal Employment Opportunity Commission. Also available in Large Print, on disk, and in Spanish. 1 page. (EOC239)
- Americans With Disabilities Act Requirements Fact Sheet -- U.S. Department of Justice. Also available in Spanish, Large Print, on disk, audiocassette: English and Spanish. (DOJ357)
- Booklet: Questions and Answers, U.S. Department of Justice and U.S. Equal Employment Opportunity Commission, July 1991. Also available in Large Print, disk, audiocassette, Spanish, (tape available), Vietnamese, Korean, Chinese, and Tagalog, 32 pgs. (DOJ350)
- Booklet: The Americans with Disabilities Act of 1990: Entitlement to Access, Foundation on Employment and Disability. Also available in Arabic, Armenian, Cambodian, Chinese, Hindi, Korean, Russian, Spanish, Vietnamese. (Audiocassette available from FE&D. 24 Pages. (DOJ488)
- Booklet: Doing Business in Compliance with the Americans with Disabilities Act of 1990, Foundation on Employment and Disability. Also available in Arabic, Armenian, Cambodian, Chinese, Hindi, Korean, Russian, Spanish, Vietnamese. (Audiocassette available from FE&D). 51 pgs. (DOJ499)
- Of Consuming Interest: A Guide to Titles II and III of the ADA for People with Vision Loss. (Also available in Large Print, on disk, and audiocassette) (DOJ397)
- Enforcement Highlights - Fighting Discrimination against Persons with HIV/AIDS - DOJ, 3 pgs. (DOJ382)

- The ADA and Person with HIV/AIDS, Questions and Answers: DOJ, 16 pgs. (Also available on disk, in Large Print, and audiocassette.) (DOJ381)
  - ADA - Quiz Booklet - 60 pages (NID689)
  - Enforcing the ADA: Status Report from the Department of Justice. Also available in Large Print, audiocassette, and on disk. (DOJ997)
  - Enforcing the ADA: Looking Back on a Decade of Progress. A Special Tenth Anniversary Status Report from the Department of Justice. (DOJ1051)
  - Booklet: ADA - Questions and Answers for Health Care Providers, U.S. Department of Justice. (DOJ994)
  - Booklet: ADA - Questions and Answers for Deaf and Hard of Hearing Individuals U.S. Department of Justice. (DOJ995)
  - ADA Answers for Foodservice Operators. (DOJ996)
  - ADA Information Services. Audio Cassette (DOJ1109)
  - ADA Technical Assistance CD-ROM ADA Regulations. ADA Standard for Accessible Design, Technical Assistance Manuals, TA Documents (PDF files,
  - HTML files, Text files, WordPerfect files). (DOJ 100)
  - Summary of U.S Supreme Court Decisions – Americans with Disabilities Act (ADA), January 2002 (NID1134)
- 

- **TITLE I: EMPLOYMENT**

- Questions and Answers About Cancer in the Workplace and the Americans with Disabilities Act (ADA), EEOC, 26 July 2005. (Also available on disk, CD Rom and in Large Print). (EOC1148).

- Questions and Answers About Epilepsy in the Workplace and the Americans with Disabilities Act. EEOC, August 2004. (Also available on disk, large print, CD ROM and audiocassette tape). (EOC1147)
- Questions and Answers About Persons with Intellectual Disabilities in the Workplace and the Americans with Disabilities Act. EEOC, October 2004. (Also available on disk, large print, CD ROM and audiocassette tape). (EOC1138)
- How to Comply with the Americans with Disabilities Act: A Guide for Restaurant and Other Food Service Employees. EEOC, October 2004. (Also available on disk, large print, CD ROM and audiocassette tape). (EOC1133)
- Questions and Answers About Diabetes in the Workplace and the Americans with Disabilities Act. EEOC. (Also available on disk, audiocassette and in Large Print). (EOC1126)
- Job Applicants and the Americans with Disabilities Act. EEOC. (Also available on disk, audiocassette and in Large Print). (EOC1122)
- Directives Transmittal: EEOC Compliance Manual – Section 8 “Retaliation.” (Also available in Large Print and on disk) (EOC842)
- Work at Home/Telework as a Reasonable Accommodation. (Also available in Large Print and on disk) (EOC1118)
- Definition of the Term "Disability" - Executive Summary. EEOC Enforcement Guidance. (Also available on disk, audiocassette, and in Large Print) (EOC214)
- Definition of the Term "Disability." EEOC Enforcement Guidance.  
(Mar 1995) (Also available on disk, audiocassette, and Large Print) (EOC215)

- California Definition of Disability. (Also available in Large Print and on disk) (EOC1121)
- Facts About Mediation. (Also available on disk, audiocassette, in Large Print, Spanish, Arabic, Chinese, Haitian Creole, Korean, Russian, and Vietnamese) (EOC1117)
- The Americans with Disabilities Act: A Primer for Small Business, 34 pgs. (Also available in Large Print and on disk) (EEOC1120)
- Your Employment Rights as an Individual With a Disability, U.S. Equal Employment Opportunity Commission, EEOC-BK-17. (Also available in Large Print, disk, Spanish, audiocassette) (EOC196)
- Your Responsibilities as an Employer, U.S. Equal Employment Opportunity Commission, EEOC-BK-18, 17 pgs. (Also available in Large Print, Spanish, Cambodian, Vietnamese, Japanese, Chinese, Korean, Hmong, Laotian, Tagalog, on disk, and audiocassette) (EOC202)
- Questions and Answers About Disability and Service Retirement Plans
- Under the ADA - EEOC Guidance. (Also available in Large Print and on disk) (EOC225)
- EEOC Enforcement Guidance on Reasonable Accommodation and Undue Hardship Under the Americans with Disabilities Act. (Also available in Large Print, and on disk) (EOC964)
- The Family and Medical Leave Act, the ADA and Title VII of the Civil Rights Act of 1964 - EEOC. (Also available in Large Print and on disk. (EOC208)
- EEOC Enforcement Guidance on the Application of EEO Laws to Contingent Workers Placed by Temporary Employment Agencies and Other Staffing Firms. (Also available in Large Print and on disk) (EOC772)



- ADA Enforcement Guidance Pre-employment Disability-Related Questions and Medical Examinations Under the Americans with Disabilities Act. (Also available on disk, audiocassette, and in Large Print.) (EOC210)
- EEOC Enforcement Guidance: Workers' Compensation and the ADA. (Also available on disk, audiocassette and in Large Print) (EOC217)
- EEOC Section 10: Compensation Discrimination. (Also available on disk and in Large Print) (EEOC1095)
- EEOC Questions and Answers: Compliance Manual Section on Compensation Discrimination (EEOC 1098).
- EEOC Issues New Compliance Manual Section on Discrimination in Compensation. (Also available on disk and in Large Print) (EEOC1100)
- EEOC Enforcement Guidance on the Americans with Disabilities Act and Psychiatric Disabilities. (Also available on disk and Large Print) (EOC218)
- EEOC Enforcement Guidance on the Effect of Representations Made in Applications for Benefits on the Determination of Whether a Person Is A Qualified Individual With a Disability Under the Americans with Disabilities Act of 1990. (Also available on disk and Large Print) (EOC220)
- Interim Enforcement Guide on the Application of the ADA to Disability-Based Provisions of Employer-Provided Health Insurance, EEOC, 10 pgs. (Also available on disk, audiocassette and Large Print.) (EOC227)
- EEOC Enforcement Guidance on non-waivable employee rights under Equal Employment Opportunity Commission (EEOC)

enforced statutes. (Also available on disk and in Large Print).  
(EOC222)

- EEOC Enforcement Guidance on Disability-Related Inquiries and Medical Examinations of Employees Under the Americans with Disabilities Act. (Also available on disk and Large Print).  
(EOC1082)
- Instructions for EEOC Field Offices: Analyzing ADA Charges After Supreme Court Decisions Addressing “Disability” and “Qualified.” (Also available on disk, audiocassette and in Large Print) (EOC1004)
- A Guide for Interviewing. IAM Cares. (Also available on audiocassette, in Large Print and on disk) (NID698)
- A Guide for Approaching Job Descriptions and Determining Qualifications. IAM Cares. (Also available on audiocassette, Large Print, and on disk) (NID704)
- A Guide to Selected Forms of Accommodation: Part I -- Rescheduling Work Hours, Restructuring a Job, or Reassigning Employees. IAM Cares. (Also available in Large Print, audiocassette, and on disk) (NID709)
- A Guide to Selected Forms of Accommodation: Part II -- Modified and Specialized Equipment. (Also available on audiocassette, Large Print, and disk) (NID714)
- A Guide for Union Representatives. IAM Cares. (Also available on audiocassette, Large Print, and on disk) (NID719)
- The Effect of the ADA on Access to Health Benefits and Other Selected Employment Policies A Guide for Individuals with Disabilities. IAM Cares. (Also available on audiocassette, on disk, and Large Print. (NID724)
- Reasonable Accommodation: A Guide for Individuals with Disabilities on Reasonable Accommodation, IAM Cares. (Also available on audiocassette, in Large Print, and on disk) (NID733)

- Reasonable Accommodation Under the Americans with Disabilities Act. Cornell University. (Also available on disk, audiocassette, and in Large Print). (NID652)
- Health Benefit Plans and the Americans with Disabilities Act - Cornell University. (Also available on disk, audiocassette, and Large Print) (NID657)
- Pre-Employment Testing and the ADA Cornell University. (Also available on disk, audiocassette, and in Large Print) (NID661)
- Model Plan for Implementation of Title I of the ADA of 1990. Cornell University. (Also available on disk, audiocassette, and Large Print) (NID669)
- The ADA and Working: An Easy to Read ADA Book for People with Disabilities. The ARC. Audiotape. (NID741)
- The Road to Opportunity Employing People with Mental Retardation and the ADA. The ARC. (Also available on audiocassette, disk, and in Large Print) (NID742)
- Students with Disabilities Preparing for Postsecondary Education: Know Your Rights and Responsibilities. (Also available on disk, audiocassette, and in Large Print) (NID962)
- Questions and Answers: The Americans with Disabilities Act and Hiring Police Officers. DOJ. (Also available on disk, audiocassette, Spanish, and Large Print) (DOJ388)
- JAN – Worksite Accommodation Ideas for Persons with Psychiatric Disabilities. (PCJ1009)
- A Report on the Tenth Anniversary of the Americans with Disabilities Act (ADA). (Also available on disk and in Large Print). (EEOC1079)

- Questions and Answers: Enforcement Guidance: Application of the ADA to Contingent Workers Placed by Temporary Agencies and Other Staffing Firms. (Also available on disk and Large Print) (EEOC1110)
- Small Employers and Reasonable Accommodation. (Also available on disk and Large Print) (EEOC 967)
- EEOC Q & A: Deafness and Hearing Impairments In the Workplace (EEOC 1153)
- Tax Incentives for the Employer (NID 1179)
- Reasonable Accommodation Fair Housing Act (DOJ 1194)
- Questions and Answers about Health Care and the Americans With Disabilities Act (EEOC 1154)

### **Title I Fact Sheets - Cornell**

#### **Reasonable Accommodations in Implementing the ADA Series**

- Working Effectively with People with Learning Disabilities. (Also available on disk and Large Print) (NID550)
- Working Effectively with People with Attention Deficit/Hyperactivity Disorder. (Also available on disk and Large Print) (NID551)
- Working Effectively with Individuals who are HIV-Positive. (Also available on disk and Large Print) (NID554)
- Working Effectively with Persons who are Deaf/Hard of Hearing. (Also available on disk and Large Print) (NID558)
- Employing and Accommodating Individuals with Histories of Alcohol and Drug Abuse. (Also available on disk and Large Print). (NID562)

- Accommodating the Allergic Employee in the Workplace. (Also available on disk and Large Print). (NID566)
- Working Effectively with Employees who have Sustained a Brain Injury. (Also available on disk and in Large Print) (NID570)
- Employing and Accommodating Workers with Psychiatric Disabilities. (Available on disk, audiocassette, and in Large Print) (NID574)
- Employment Considerations for People who have Diabetes. (Also available on disk and Large Print) (NID578)
- Working Effectively with Persons who have Cognitive Disabilities. (Available on disk and Large Print) (NID582)
- Working Effectively w/People who are Blind or Visually Impaired. (Also available on disk and Large Print). (NID586)
- Causes of Poor Indoor Air Quality and What You Can Do. (Also available on disk and in Large Print) (NID590)
- Workplace Accommodations Person with Musculoskeletal Disorders. (Also available on disk and in Large Print) (NID594)
- Assistive Technology, Accommodations and the ADA. (Also available on disk and Large Print) (NID1132)
- Employee Medical Exams and Disability- Related Inquiries under the ADA: Guidance for Employers Regarding Current Employees. (Also available on disk and in Large Print) (NID1133).
- Workplace Accommodations for Individuals with Arthritis. (Also available on disk and in Large Print) (NID 1144)
- Working Effectively with Employees who Have Epilepsy. 4 pgs. Also available on disk and in Large Print. (NID 1147)

- Your Employees and Cancer – Working Together. 4 pgs. Also available on disk and in Large Print. (NID 1150)
- Employing and Accommodating Individuals with Spinal Cord Injuries. 4pgs. Also available on disk and in Large Print. (NID 1153)
- Workplace Accommodations for People Living with Multiple Sclerosis. 4pgs. Also available on disk and in Large Print. (NID 1159)

### **Title I Facts Sheets Cornell - Implementing the ADA Series Issues in Human Resources**

- Definition of Disability Under the ADA: A Practical Overview and Update. (Also available on disk, in Large Print, Spanish, and audiocassette) (NID1162)
- A Human Resource Perspective on Implementing the ADA. (Also available on disk, in Large Print, Spanish, and audiocassette) (NID598)
- Cultural Diversity and the ADA. (Also available on disk, Large Print, and Spanish) (NID603)
- Reasonable Accommodation Under the ADA. (Also available on disk, audiocassette, in Large Print and Spanish) (NID608)
- The ADA and Total Quality Management. (Also available in Large Print and on disk) (NID614)
- Pre-Employment Screening Consideration and the ADA. (Also available on disk, in Large Print, and Spanish) (NID620)
- Health Benefit Plans and the ADA. (Also available on disk, in Large Print and Spanish) (NID626)
- Pre-Employment Testing and the ADA. (Also available on disk, audiocassette, in Large Print and Spanish) (NID632)

- The ADA and Collective Bargaining Issues. (Also available on disk, in Large Print, and Spanish) (NID637)
- The Implications of the ADA for Personnel Training. Also available on disk, Large Print, and Spanish.) (NID642)
- The ADA and Injured Workers, 4 pgs. (Also available on disk, in Large Print, and Spanish.) (NID647)
- Planning and Conducting Training Programs on the ADA in your Region-Leader Guide, Suggested Guidelines for Implementation at the State and Local Government level: (Appendix A - Overheads), 44 pgs. Also available on disk and Large Print. (NID683)
- Planning and Conducting Training Programs on the ADA in your Region-Participant Manual, Suggested Guidelines for Implementation at the State and Local Government level (Appendix A-I), 90 pgs. Also available on disk and Large Print. (NID686)
- Quality through Equality-Total Quality Management Applied to the Implementation of Title I of the ADA of 1990. 45 pgs. Also available on disk, audiocassette and Large Print) (NID674)
- Reasonable Accommodation Process in Unionized Environments, 39 pgs. Also available in Large Print, on disk, audiocassette, and in Braille.) (NID678)
- Tax Incentives for Business, PCEPD, Also available in Large Print and on disk. ( DOJ 424)
- Facts About the Americans with Disabilities Act EEOC, 2 pgs. Also available in Spanish. (EOC194)
- ADA Title I Enforcement Procedures How to file a Title I complaint, 1 pg. Also available on audiocassette. (EOC195)

- Press Release, Interim Enforcement Guide on the Application of the ADA to Disability-Based Provisions of Employer-Provided Health Insurance, EEOC, 3 pgs. (EOC227)
- EEOC Poster: "Equal Employment Opportunity is The Law". Also available in Large Print. (EOC235)
- EEOC Flyer: How to Post Notices in a Format Accessible to Individuals With Disabilities. Also available in Large Print and Disk. (EOC237)
- Pre-Employment Testing and The ADA, 2 pgs. Also available in Large Print. (NID1119)
- Pre-Employment Screening Considerations and the ADA, 2 pgs. Also available in Large Print, audiocassette. (NID1121)
- Health Benefit Plans and the Americans with Disabilities Act, 2 pgs. Also available in Large Print and on disk. (NID1125)
- Questions and Answers about Deafness and Hearing Impaired in the Workplace (EEOC 1153)
- Questions and Answers About Health Care Workers and the Americans with Disabilities Act (EEOC 1154)
- Employment Tests and Selection Procedures (EEOC 1155)
- Veterans with Service-Connected Disabilities and the Americans with Disabilities Act (ADA): A Guide for Employers (EEOC 1156)
- Questions and Answers about the Association Provision of the Americans with Disabilities Act (EEOC 1157)
- Americans with Disabilities Amendments Act of 2008 (EEOC 1158)



- Notice Concerning the Americans with Disabilities Act (ADA) Amendments Act of 2008 (EEOC 1159)
  - Q & A For Parties to Mediation (EEOC 1160)
  - ADA-Compliant Employer Preparedness for the H1N1 Flu Virus, 2pgs. Also in Large print and on disk. (EEOC 1161)
- 

## **TITLE II: STATE AND LOCAL GOVERNMENT**

- An ADA Guide for Local Governments: Making Community Emergency Preparedness and Response Programs Accessible to People with Disabilities, 11 pages. Also available in LP, CD ROM. (DOJ1188)
- ADA/Section 504 Design Guide: Accessible Cells in Correctional Facilities, 5 pgs. Also available in Large Print, and on disk and tape. (DOJ1182).
- Draft Guidelines for Accessible Public Rights-of-Way, June 2002, 38 pgs. Also available in Large Print and on disk. (ACB1162).
- ADA Mediation Program. Also available on audiocassette, Large Print, and disk. (DOJ1113).
- Title II Action Guide for State and Local Governments, Adaptive Environments Center, Inc. / National Institute on Disability and Rehabilitation Research, 160 pgs. Also available on audiocassette. (NID690)
- Employment Supplement to the Title II Action Guide. (Also available on disk, audiocassette, and in Large Print). (NID691)
- Title II Highlights, U.S. Department of Justice. 8 pgs. Also available in Large Print, Disk, Spanish, and Braille. (DOJ362)

- How to File a Title II Complaint, U.S. Department of Justice. 1 pg. Also available in Large Print, Disk, Audiocassette, and Spanish (Spanish cassette available) (DOJ338)
- ATBCB: Executive Summary, Report of the Recreation Access Advisory Committee, 7 pgs. Also available in Large Print and on Disk. (ACB250)
- Temporary Facilities and Construction in the Pedestrian Access Route From: *Building a True Community*. Final Report, Public Rights-of-Way Access Advisory Committee. US Access Board. January 10, 2001. (Available in Large Print, CD Rom, diskette) (ACB1066)
- Commonly asked Questions Regarding Telephone Emergency Services - DOJ, 4 pgs. Also available on disk, audiocassette, and Large Print. (DOJ1025)
- ADA – Access for 9-1-1 and Telephone Emergency Services – DOJ, 10 pgs. Also available on disk and Large Print. (DOJ385)
- Commonly asked Questions about The ADA and Law Enforcement – DOJ, 13 pgs. Audio cassette, LP, and disk (DOJ387)
- Questions and Answers: The Americans with Disabilities Act and Hiring Police Officers - DOJ, 5 pages. Also available on disk, audiocassette and Large Print. (DOJ388)
- The ADA and City Governments: Common Problems - DOJ, 9 pgs. Also available on disk and audiocassette and in Large Print. (DOJ1050)
- Americans with Disabilities Act - Title II - Sample Municipal Grievance Procedure. (DOJ1112)
- ADA Guide for Small Towns. (Also available on disk, in Large Print, and on audiocassette. (DOJ1049)

- Mental Illness: Police Response. DOJ. Brochure. (Also available on disk, audiocassette and in Large Print). (DOJ1119)
  - Know Your Rights If You Get Arrested. DOJ. Brochure. (Also available on disk and in Large Print). (DOJ1122)
  - When People With Mental Retardation Go To Court. DOJ. Brochure. (Also available in Large Print and on disk). (DOJ1125)
  - A Police Officer's Guide – When In Contact With people Who Have Mental Retardation. DOJ. Brochure. (Also available on disk and in Large Print). (DOJ1128)
  - Take Another Look – Seizure Recognition and Management. Information for Law Enforcement Personnel. DOJ. Brochure. Also available on disk and in Large Print. (DOJ1131)
  - First Response to Victims of Crime Who Have a Disability. DOJ, 26 pgs. Also available in large-print and on disk. (DOJ1134)
- 

### **TITLE III: PUBLIC ACCOMMODATIONS**

- Common Questions: Readily Achievable Barrier Removal. August 1996. 9 pages. Available in Large print and on CD, disk, and tape (DOJ1172).
- Design Details: Van Accessible Parking Spaces. August 1996. 8 pages. Available in Large print and on CD, disk, and tape (DOJ1177)
- New ADA-ABA Accessibility Guidelines, July 23, 2004, 304 pgs. Also available in Large Print and on CD, disk, and tape. (ACB1167).
- Detectable Warnings: Synthesis of U.S. and International Practice, May 2000, 99 pgs. Also available in Large Print and on disk. (ACB1157).

- ADA Accessibility Guidelines for Buildings and Facilities; Architectural Barriers Act (ABA) Accessibility Guidelines; Recreation Facilities. ATBCB, 77 pgs. Also available in Large Print and on disk. (ACB1104).
- Accessibility Guidelines for Recreation Facilities: An Overview (Final Rule). ATBCB. 3 pages. Also available in Large Print and on disk. (ACB1109)
- Accessible Amusement Rides: A Summary of Accessibility Guidelines for Recreation Facilities. US Access Board, June 2003. 15 pages. Also available in Large Print and on disk (ACB 1112).
- Accessible Boating Facilities: A Summary of Accessibility Guidelines for Recreation Facilities. US Access Board, June 2003. 16 pages. Also available in Large Print and on disk (ACB 1116).
- Accessible Fishing Piers and Platforms: A Summary of Accessibility Guidelines for Recreation Facilities. US Access Board, June 2003. 12 pages. Also available in Large Print and on disk (ACB 1119).
- Accessible Golf Courses: A Summary of Accessibility Guidelines for Recreation Facilities. US Access Board, June 2003. 11 pages. Also available in Large Print and on disk (ACB 1122).
- Accessible Miniature Golf: A Summary of Accessibility Guidelines for Recreation Facilities. US Access Board, June 2003. 9 pages. Also available in Large Print and on disk (ACB 1125).
- Accessible Swimming Pools and Spas: A Summary of Accessibility Guidelines for Recreation Facilities. US Access Board, June 2003. 20 pages. Also available in Large Print and on disk (ACB 1128).
- Accessible Sports Facilities: A Summary of Accessibility Guidelines for Recreation Facilities. US Access Board, June 2003. 14 pages. Also available in Large Print and on disk (ACB 1131).

- ADA Mediation Program. Also available on audiocassette, Large Print, and disk. (DOJ1113).
- ATBCB: ADAAG Manual, July 1998 - A guide to the ADA accessibility Guidelines. Explains basic considerations for accessible design, clarifies specific ADAAG provisions, and addresses frequently asked questions. 143 pgs. Available on audiocassette and in large print. (ACB958)
- Accessible Temporary Events: A Planning Guide, pgs. 103. Also available on disk, large print, and audiocassette. (DOJ1110)
- ADA Accessibility Guidelines for Buildings and Facilities (ADAAG), (2002) Includes changes made by the Board's newest accessibility guidelines, which added Sections 11 (Judicial, Legislative and Regulatory Facilities), 12 (Detention and Correctional Facilities), 15 Recreational Guidelines, and Building Elements Designed for Children's Use (Best Practices). (ACB972)
- ATBCB ADAAG for Buildings and Facilities, 36 CFR Parts 1190 and 1191, ADA Accessibility Guidelines for Buildings and Facilities (ADAAG); Architectural Barriers Act (ABA) Accessibility Guidelines, Proposed Rule – November 16, 1999, Part II (Proposed ADAAG). (ACB1052)
- ADA Accessibility Guidelines FAQ, 15 pgs. (ACB1010)
- ATBCB: ADA Accessibility Guidelines Checklist for Buildings and Facilities, 175 pgs. (ACB758)
- Checklist for Existing Facilities 2.1. Assists in identifying access problems and solutions in existing facilities in order to meet "readily achievable" obligations under Title III of the ADA. 15 pgs. Also available on disk, Large Print, Spanish, and audiocassette. (NID692)
  - Americans With Disabilities Act - Accessibility Guidelines Checklist for Buildings and Facilities (Technical Assistance

Manual; recommended companion to Checklist for Existing Facilities 2.1). USATBCB, October 1992. Also available on disk, Large Print, and audiocassette. (ACB1105)

- Accommodating All Guests - The ADA and the Lodging Industry, 79 pgs. (DOJ401)
- ADA Guide for Small Businesses - DOJ, 15 pgs. Also available in Large Print, Spanish, Cambodian, Vietnamese, Japanese, Chinese, Korean, Hmong, Laotian, Tagalog, and audiocassette. (DOJ379)
- Key Accessibility Requirements for new Stadiums - DOJ, 4 pgs. Audiocassette. (DOJ374)
- Business Brief: Restriping Parking Lots - DOJ, 2 pages. Also available on disk, audiocassette, and Large Print. (DOJ394)
- Readily Achievable Barrier Removal and Van Accessible Parking Spaces – DOJ, 21 pgs. Also available in Braille and audiocassette. (DOJ375)
- Common ADA Errors and Omissions in New Construction and Alterations - DOJ, 13 pgs. Also available on disk, audiocassette, and Large Print. (DOJ391)
- Commonly Asked Questions about Child Care Centers and the ADA - DOJ, 13 pgs. Also available on disk, audiocassette, and Large Print. (DOJ765)
- Five Steps to Make New Lodging Facilities Comply With the ADA – DOJ, 3 pgs. Also available on disk, Large Print, audiocassette and Braille formats. (DOJ1026)
- Common ADA Problems at Newly Constructed Lodging Facilities – DOJ, 11 pgs. Also available on disk, Large Print, audiocassette, and Braille formats. (DOJ1027)
- Common Problems Arising in the Installation of Accessible Pedestrian Signals (ACB 1164)

- ADA Checklist for New Lodging Facilities – DOJ, 34 pgs. Also available in disk, Large Print, audiocassette, and Braille formats. (DOJ1028)
- Frequently Asked Questions about the Development of Accessibility Guidelines for Trails – ATBCB, 7 pgs. (ACB1039)
- Everyone’s Welcome – The Americans with Disabilities Act and Museums. AAM. 151 pgs. Also available on disk and in Large Print. (NID1156)

### **Title III Expanded Fact Sheets**

- Who Has Obligations Under Title III, 3 pgs. Also available on disk, in Large Print, audiocassette, and Spanish. (DOJ405)
- Providing Effective Communication, 8 pgs. Also available on disk, in Large Print, audiocassette, and Spanish. (DOJ412)
- Business Brief: Communicating Deaf Hospital Settings, 4pgs (DOJ 1152)
- Communicating with People with Disabilities, 4 pgs. Also available on disk, in Large Print, and audiocassette. (DOJ 418)
- Tax Incentives for Improving Accessibility, 3 pgs. Also available on disk, in Large Print, and Spanish. (DOJ424)
- Tax Incentives for Improving Accessibility Packet, DOJ, 10 pgs. (DOJ441)
- Americans with Disabilities Act: Assistance at Self-Serve Gas Stations, 1 page. Also available on disk, audiocassette, and in Large Print. (DOJ970)
- Alternatives to Barrier Removal, 3 pgs. Also available on disk, audiocassette, and Large Print. (DOJ430)

- Fact Sheet 6: Resources for More Information. Adaptive Environments. 5 pgs. Also available on disk, audiocassette, and in Large Print (2001). (DOJ435)
- **ATBCB FACT SHEET (Bulletin #2-7)**
- Bulletin #1: Detectable Warnings, 7 pgs. (ACB1062)
- Bulletin #2: Visual Alarms, 7 pgs. (Also available in Braille) (ACB255)
- Bulletin #3: Text Telephones, 5 pgs. (ACB260)
- Bulletin #4: Surfaces, 8 pgs. (ACB264)
- Bulletin #5: Using ADAAG, August 2003. 10 pgs. Available in Large Print, audiocassette and on disk. (ACB268)
- Bulletin #6: Parking, 8 pgs. (ACB272)
- Bulletin #7: Access to Telecommunications, 4 pgs. (ACB1003)
- Areas of Rescue Assistance ADAAG Requirements. Barrier-Free Environments, 22 pgs. (Also available in Large Print, and audiocassette) (DOJ443)
- Medical Care Facilities ADAAG Requirements. Barrier-Free Environments, 17 pgs. (Also available in Large Print, and audiocassette) (DOJ448)
- Accessible Routes ADAAG Requirements. Barrier Free Environments, 25 pgs. (Also available in Large Print and audiocassette) (DOJ453)
- Doors ADAAG Requirements. Barrier Free Environments, 14 pgs. (Also available on disk, audiocassette, Large Print, and Braille.) (DOJ458)



- Toilet Stalls ADAAG Requirements. Barrier Free Environments, 12 pgs. (Also available in Large Print, audiocassette, and disk.) (DOJ463)
- Lavatories and Mirrors ADAAG Requirements. Barrier Free Environments, 9 pgs. (Also available in Large Print, audiocassette, and disk.) (DOJ468)
- Accessible Rights-Of-Way: A Design Guide. The Access Board. 148 pgs. (Also available in Large Print, audiocassette, and disk) (ACB1078).
- Title III Highlights, U.S. Department of Justice. 12 pgs. Also available in Large Print, audiocassette, Spanish, and on disk. (DOJ368)
- How to File a Title III Complaint, U.S. Department of Justice. 1 pg. Also available in Spanish-cassette in Spanish, Large Print, audiocassette and on disk. (DOJ343)
- Excerpt from the Department of Justice Technical Assistance Manual for the Title III of the Americans with Disabilities Act regarding exemption of religious organizations (ref. 36.102e of the Title III regulations), 1 pg. (DOJ334)
- Your Guide to the Americans with Disabilities Act: Access Equals Opportunity, 30 pgs each.
- **Car Sales and Service** (DOJ473)
- **Fun and Fitness Centers** (DOJ474)
- **Grocery Stores** (DOJ475)
- **Medical Offices** (DOJ476)
- **Retail Stores** (DOJ477)
- **Restaurants and Bars** (DOJ478)
- **Travel and Tour Agents** (DOJ479)
- **Shops and Services** (DOJ480)
- **Professional Offices** (DOJ481)

- Commonly Asked Questions About Service Animals In Places Of Business. DOJ, 3 pgs. Also available in Large Print, Audiocassette, disk and in Spanish. (DOJ377)
  - DOJ Policy Letter regarding the use of interpreter services by doctors. (DOJ402)
- 

## **TRANSPORTATION**

- DOT Complaint Form. FTA, 3pgs. Also available in Large Print. (DOT1029)
- Executive Summary: Transportation for Individuals with Disabilities; Final Rule, As Pertaining to Public and Private Entities, 19 pgs. (DOT747)
- ATBCB: Buses, Vans and Systems, 66 pgs. (ACB278)
- ATBCB: Over-The-Road Buses and Systems, 55 pgs. (ACB279)
- ATBCB: Trams, Similar Vehicles and Systems, 51 pgs. (ACB280)
- ATBCB: Light Rail Vehicles and Systems, 54 pgs. (ACB281)
- ATBCB: Intercity Rail Car and Systems, 62 pgs. (ACB282)
- ATBCB: Automated Guideway Transit (AGT) Systems, 28 pgs. (ACB284)
- ATBCB: High-Speed Rail Cars, Monorails and Systems, 42 pgs. (ACB285)
- ATBCB: Commuter Rail Cars and Systems, 60 pgs. (ACB1063)

- Summary of Transportation Provision in the Americans with Disabilities Act. 4 pgs. Also available on disk and Large Print. (DOT748)
  - Guide for Passengers: Accessible Bus Service Under the Greyhound Agreement, 3 pgs. Also available in disk and Large Print formats. (DOJ1011)
  - Notice of Proposed Rulemaking: Over-the-Road Buses. DOT, 3/98. 28 pgs. (ACB806)
  - Transportation Rules of the ADA Overview; Questions and Answers 4 pgs. (DOT 1030)
  - City Bus Systems: Questions and Answers 13 pgs. (DOT1031)
  - Paratransit Eligibility: Questions and Answers 7 pgs. (DOT1032)
  - Paratransit Service: Questions and Answers 6 pgs. (DOT1033)
  - Taxi and Limousine Service 3 pgs. (DOT1034)
  - Other Transportation Systems 9 pgs. (DOT1035)
  - Rapid Rail Systems: Questions and Answers 8pgs. (DOT1036)
  - Questions and Answers Concerning Common Wheelchairs and Public Transit 2 pgs. (DOT1107)
  - Transportation: Screening at Airports 3 pgs. (DOT1109)
  - Question and Answers about Air Travel of people with Disabilities (DOT 1111)
- Rider's Guide to Public Transit, Fixed Route and ADA Complementary Paratransit (DOT 1184)
- The Current State of Transportation for People with Disabilities in the United States (NID 1186)

## TITLE IV: TELECOMMUNICATIONS

- ATBCB: Telecommunications Act Accessibility Guidelines; Final Rule. 36 CFR Part 1193. February 1998. 33 pgs. (ACB805)
- 

## COMMUNICATIONS

- Communication and the ADA: Effective Communication and Accessibility, 4 pgs. Also available in Spanish. (NID859)
  - Providing Effective Communication, 8 pgs. Also available on disk, audiocassette, and in Large Print. (DOJ412)
  - Communicating with People with Disabilities, 4 pgs. Also available on disk, in Large Print, and Spanish. (DOJ418)
  - Communication Fact Sheet, 2 pgs. Also available in Spanish. (NID739)
  - Hospitality Packet (NID 1180)
  - Access to Hotels (NID 1182)
  - Model Policy For Law Enforcement on Communicating with People Who Are Deaf or Hard of Hearing (DOJ 1189)
- 

## INFORMATION ABOUT OTHER LAWS

- A Guide to Disability Rights Laws. Provides a brief overview of eleven Federal laws that protect the rights of people with

disabilities and provides information about the federal agencies to contact for more information. Also available on disk, audiocassette, and in Large Print; Spanish, Cambodian, Chinese, Hmong, Japanese, Korean, Laotian, Tagalog, Vietnamese. (DOJ403)

- UFAS Accessibility Checklist. US Access Board. (ACB1064)

## **POSTERS**

- Barrier-Free Voting (HAVA) (NID1166)
- Sign Language Basics (NID1167)
- Barrier-Free Computing (NID1168)
- Hospitality Sign Poster (NID 1181)

## **MISCELLANEOUS**

The Current State of Transportation for People with Disabilities in the United States (NID 1185)